

# Christmas Maltings & Clements HAS A NEW SYSTEM FOR PATIENTS

**eConsult launches on 27th Aug 2019. Heres how to use it.....**



1

Visit the practice's website  
[www.christmasandclements.co.uk](http://www.christmasandclements.co.uk)



2

On the front page, **select from one of the options in the red boxes (you can do this at any time of the day)**



3

Complete the eConsult form answering as many questions as you can



4

Select **submit**. This will send your eConsult form to the practice for a member of the clinical team to review. You will get confirmation your eConsult form has been received.



5

Wait to be contacted by the practice. We will be in touch within 24 hours

We understand the internet isn't for everyone, if you don't use a computer please call the surgery and they will complete the online form with you over the phone. **Please note this does not affect the priority in which your eConsult is reviewed.** Appointments for blood tests, nurse appointments and long term condition reviews will continue to be booked by calling reception.

**For more information please visit [www.christmasandclements.co.uk](http://www.christmasandclements.co.uk)**